



SCRUTINY OF FINSBURY PARK EVENTS

Appendix 1c

Analysis of Survey Responses



ABOUT THE PUBLIC SURVEY

Aims, objectives and format.

ABOUT THE SURVEY

○ **Survey Aim**

- To facilitate the involvement of local residents and members of the public

○ **Objectives**

- To help understand the characteristics of those events that were perceived to work well and those that did not
- To identify ways in which future events held at the park could be improved

○ **Format**

- Survey was on-line
- Survey was open for 1 month (closed on 28th August 2015)
- Members of the public could also contribute qualitatively via email (responses circulated to members)
- Supporting web page





ABOUT THOSE WHO RESPONDED

Number of responses, who responded and where they lived

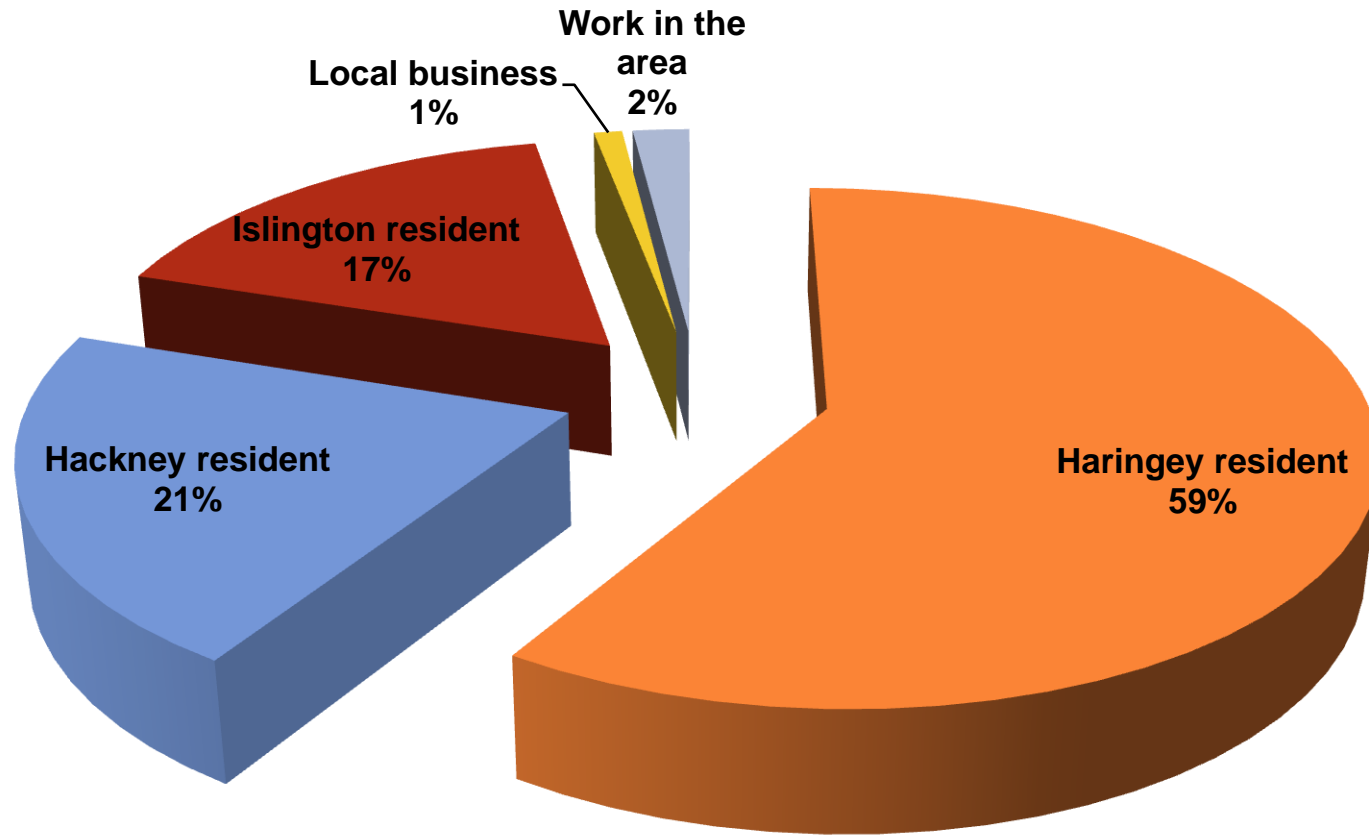
RESPONSES

- On line survey received **222** completed responses
- In total, **775** individual qualitative responses received to various questions



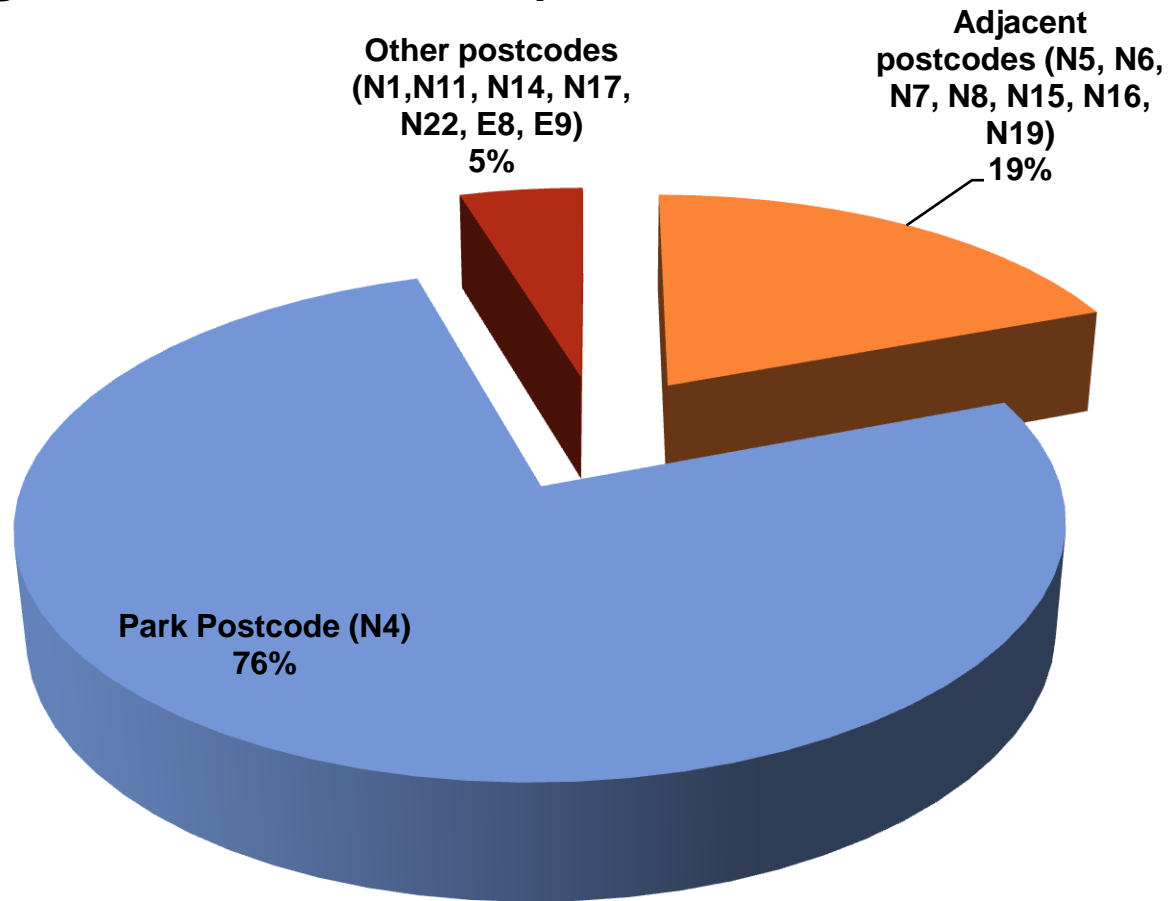
AREA OF RESIDENCE OF RESPONDENTS

Figure 1 - About those who responded (total 222).



POSTCODE OF RESPONDENTS

Figure 2 - Postcode of respondents

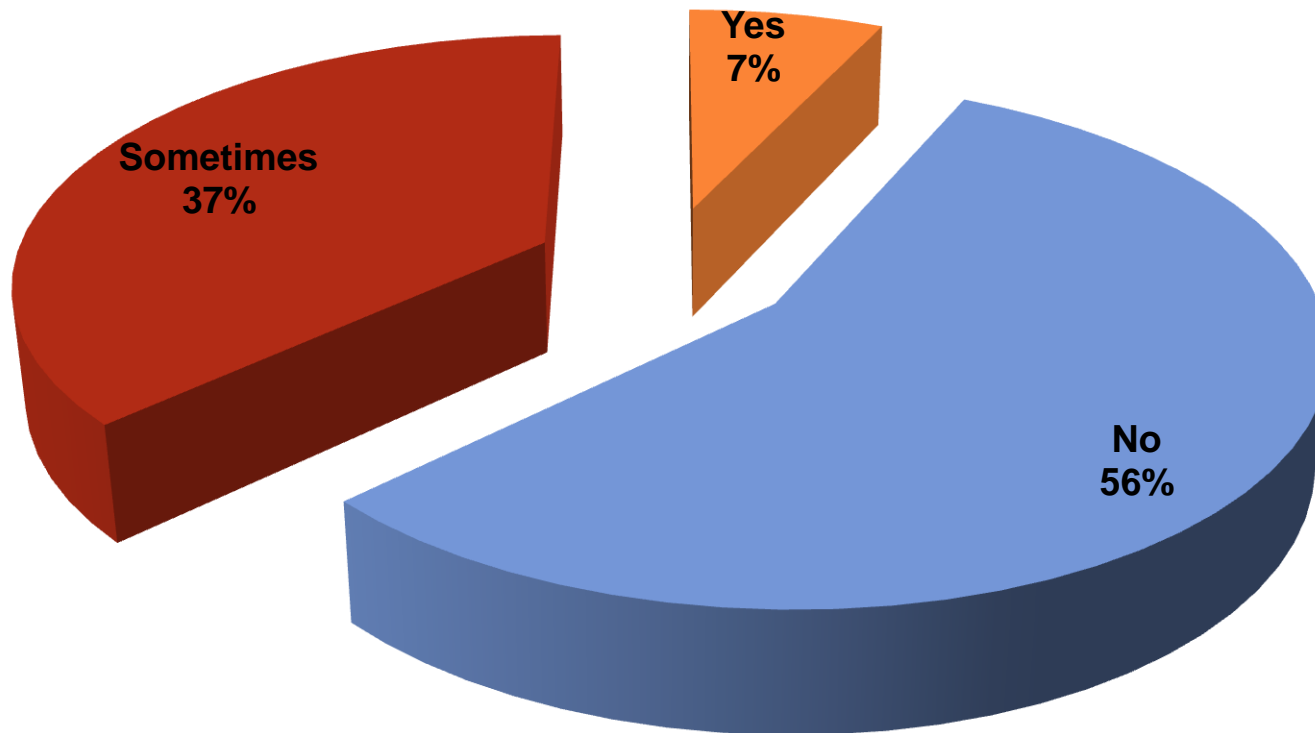




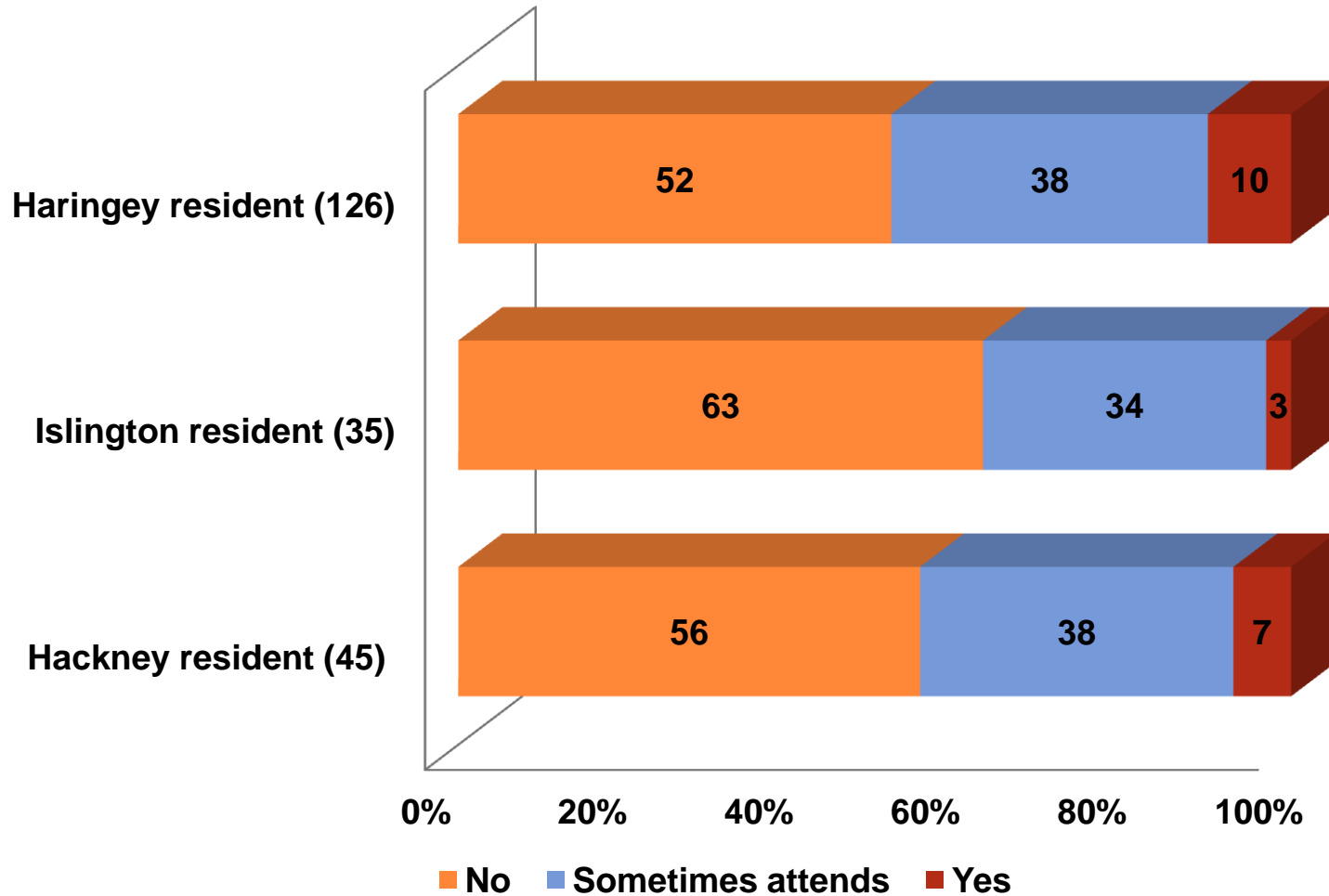
**HAVE YOU ATTENDED AN EVENT AT
FINSBURY PARK?**

EVER ATTENDED AN EVENT AT FINSBURY PARK?

Figure 3 - Have you attended events at Finsbury Park?



ATTENDED EVENTS – AREA OF RESIDENCE



WHY DON'T YOU ATTEND EVENTS AT FINSBURY PARK?

○ Responses

- 121 qualitative responses

○ Key themes

- Events not of interest
- Too expensive
- Unaware of events
- Some events are out of control/ feel unsafe
- Events are not pitched at the wider community
- Park should be preserved as a green-space



NOT INTERESTED IN ATTENDING

- *I have never attended large events as they inevitably involve loud music which I don't like.'*
(Haringey resident)
- *'Not my thing - they are only ever rock music.'*
(Haringey resident)
- *'They are not events I have any interest in attending.'* (Haringey resident)



TOO EXPENSIVE

- *'Can't afford it.'* (Islington resident)
- *'Too expensive.'* (Haringey resident)
- *'Cost of ticket.'* (Haringey resident)
- *'I haven't attended events that I've wanted to go to in Finsbury park this summer because they are incredibly expensive.'* (Haringey resident)
- *'The tickets are very expensive and no residents' discount has been offered.'* (Hackney resident)



UNAWARE OF EVENTS

- *'I am usually unaware of the events in the park until they start putting up barriers. I only use the Hornsey Tavern Gate entrance....and since it is not a major entrance there is never any advertising. There is never any notification to the local residents of events in the park either.'* (Hackney resident)
- *'I never have a complete list of events and only know the big ones.'* (Haringey resident)
- *'Too expensive and there is little publicity as we're not Haringey residents.'* (Hackney resident)
- *'.... apart from the Wireless event I am not aware of any other events in the park.'* (Haringey resident)



TOO CROWDED, BUSY OR FEAR OF ASB

- *'Large crowds of people do not appeal to me personally and are not good for an already densely populated area.'* (Haringey resident)
- *'Not to my taste, seem out of control and unsafe.'* (Hackney resident)
- *'These noisy events are too big for the park and better suited for areas that are not so built up. I hate dealing with the crush.'* (Haringey resident)
- *'Too loud and too many people, do not feel safe.'* (Hackney resident)



NOT PITCHED AT WIDER COMMUNITY

- *'I don't fit the demographic for events like Wireless - over 60s not really catered for.'* (Haringey resident)
- *'Because they all seem to be geared to people in their early 20s, e.g. fun fairs or excessively loud music concerts.'* (Islington resident)
- *'They are not really aimed at families with young children.'* (Haringey resident)
- *'Too noisy and for young people only.'* (Haringey resident)
- *'Almost all events not community based and don't really benefit the local communities in the three boroughs surrounding the park. The big events like Wireless are inappropriate, exclude residents from the amenity and generate noise, anti social behaviour and wreck the infrastructure of the park.'* (Hackney resident)



PARK SHOULD BE PRESERVED AS GREEN-SPACE

- *'Not my scene. I prefer the park to be a place of peace and quiet and natural beauty in the midst of our urban sprawl.'* (Haringey resident)
- *'Noisy events which take up a lot of time and space are not what I want or expect in a public park.'* (Haringey resident)
- *'I use the parks as an open space in which people can play games, walk and enjoy its natural beauty.'* (Haringey resident)





WHAT EVENTS HAVE WORKED WELL AND WHY?

**Specific events that worked well, characteristics of
events that worked well**

WHAT EVENTS WORKED WELL

- It was evident that most events held within the park had at least some support among respondents, this included the following:
 - Funfairs, Circus, Cycling, Fleadh, Wireless, Funfair, Gay Pride, Arctic Monkeys, Routemaster, Hidden River Festival, Stone Roses, Bob Dylan, ParkRun
- However, some respondents (n=17) were clear that no events worked well and were an intrusion on the park:
 - *'None of them.... they were all too noisy disruptive and prevented us from using the park that we pay council tax for.'* (Haringey resident)



WHAT EVENTS WORKED WELL – WIRELESS

- *'Wireless is better than other gigs / music events as there seems to be more concern for the well-being of local residents.'* (Haringey Resident)
- *'It was a good idea to keep the road open for cyclists and pedestrians during the time that a lot of the park was out of use.'* (Haringey resident)
- *'Wireless - Sound wasn't much of a problem at all.'* (Haringey resident)
- *'The wireless festival: they kept pretty well to rehearsal times and stopped playing at 10.15 at night. I was pleased that the exit to the parkland walk was closed earlier in the day.'* (Haringey resident)
- *'Wireless - the whole thing was well managed, disruption kept to an acceptable minimum and overall good for the area.'* (Haringey resident)
- *'My personal criterion for success is whether they clear up all litter and rubbish and I think Wireless did this reasonably efficiently.'* (Haringey resident)



WHAT WORKED WELL - WIRELESS - BETTER THAN LAST YEAR...

- *'Wireless Festival. Much better than last year in terms of noise control. Good in terms of leafleting re: parking and rubbish schemes.'* (Haringey resident)
- *'Wireless clean up much better than last year and better provision for pedestrians and cyclists.'* (Haringey resident)



WHAT EVENTS WORKED WELL - ROUTEMASTER

- *'The route-master event is popular, and works well in the space used.'* (Hackney resident)
- *'Celebration of the Route Master. Good atmosphere, family friendly event which did not block off the park to users not wanting to engage with it. I would have been happy to pay for this event but it was free which was a real bonus. Not only were there buses on display but also refreshments stands and stalls. Generally a well thought out event which attracted lots of positive comments locally.'* (Haringey resident)
- *'The Routemaster celebration. Open to all, free, left no mess or damage to the park. Didn't prevent access to any part of the park.'* (Islington resident)
- *'Routemaster Bus Festival 2014 1. Left a very light footprint and it appeared to have only a small impact on the Park's fixtures and fittings.'* (Haringey resident)



WHAT EVENTS WORKED WELL - CYCLING

- *'Cycling event/route-master event - free entry through the park, no barriers or fences in place, very temporary (1-2 days) and causes only minor inconvenience to regular park users.'* (Haringey resident)
- *'Recent cycling event - small and fun for the kids.'* (Hackney resident)
- *'Sky cycle ride. Very low impact but it was fun.'* (Haringey resident)
- *'Small, low impact, free and inclusive.'* (Hackney resident)



WHAT WORKED WELL – NEW (HIDDEN) RIVER FESTIVAL

- *‘New River Festival - planned well in advance, community given chance to be involved, diverse, community focussed.’* (Haringey resident)
- *‘A small local event that worked really well.’* (Hackney resident)
- *‘Hidden River Festival 2014 - it worked as it was community based with lots of local people attending. It was also family friendly and small scale.’* (Hackney resident)
- *‘The New River festival (2 years ago) was not too large, family friendly, well run, and not intrusive to those not attending. It was cleared up quickly and efficiently.’* (Haringey resident)
- *‘Celebration of New River - worked well because it was a small, local event. Lots of stalls, people eating, drinking and listening to music in a relaxed, family atmosphere.’* (Haringey resident)



WHAT EVENTS WORKED WELL - FLEADH

- *'The Fleadh!! Small enough to limit the local impact but incredibly good fun. Gay Pride!! As above'* (Haringey resident)
- *Fleadh - appropriate for the size of the park, appealing to a mixed age group, didn't cause too much disruption or damage to the park, didn't take over the park, both in terms of length of set up/take down, and in terms of area occupied.'* (Haringey resident)
- *'Fleadh various years in the 1990-2000s. It lasted only two days, had entrance and exits well organised and the noise outwards was sufficiently muffled to cause little nuisance.'* (Hackney resident)



WHAT EVENTS WORKED WELL — CIRCUS AND FUNFAIR

- *'Funfair is well organised and managed.'* (Haringey resident)
- *'The circus in the park the last 2 years, particularly this year by the seven sisters road area of the park, it didn't, take up a lot of space, was not causing a noise nuisance in the area or being disruptive for the use of the park, and it doesn't, bring a lot more vehicles in to the park, and the funfair, again it isn't causing excessive noise nuisance, or taking up a lot of space in the park.'* (Haringey resident)
- *'Fun fairs, Cycle events. Low key events with an appropriate number of people. Easily put up and cleared away, not taking up too much space in the park.'* (Haringey resident)
- *'Circus, takes up small section of park, not intrusive.'* (Haringey resident)



WHAT WORKED WELL – ARCTIC MONKEYS / STONE ROSES

- *'Well contained and good security.'* (Hackney resident)
- *'Arctic Monkeys was great - seemed to be managed well.'* (Haringey resident)
- *'Stone Roses, Arctic Monkeys gig. One or two night events only.'* (Haringey resident)
- *'Stone Roses gigs - started early evening, well managed/good security, only lasted a couple of nights, attendees seemed respectful of the area, the noise levels were acceptable and it finished at a decent time.'* (Haringey resident)
- *'Single day rock concerts such as Arctic Monkeys, Stone roses....bearable as the park was not completely shut down. Barriers went up but they where restricted to the amphitheatre area of the park.... The concert was only a few hours of one day which meant the disruption overall was minimal.'* (Haringey resident)



CHARACTERISTICS OF SUCCESSFUL EVENTS

- Advance notification
- Continued access to the park for local residents
- Continued cycling route through the park
- Big music festivals
 - Temporary (one or two night events for large concerts)
 - Limited noise impact
 - Well managed – good security
- Events that have a small footprint within the park
- Low impact on park green-space
- Events focused on local community
- Small scale events
- Good post event clean-up operations





WHAT DIDN'T WORK WELL AND WHY?

Specific events that didn't work well, characteristics of these events

WHAT EVENTS DIDN'T WORK WELL?

- Responses focused almost exclusively on Wireless...
- Of the 172 qualitative comments provided in response to this question – approximately 125 (75%) mention Wireless as an event that didn't work well in Finsbury Park
- More generally other events that didn't work well were other large concerts..... (e.g. Stone Roses) where residents appeared to experience similar issues
- Minor concerns about funfair – frequency, rubbish and accessibility (cost)



WHAT DIDN'T WORK WELL – WIRELESS (1)

○ Noise

- *'Wireless Totally unacceptable noise intrusion for 4 days with impact on our own experience of leisure time including often being unable to listen to music at home without hearing music from Finsbury Park. Walking near the park - on Green Lanes - the sound levels were extraordinarily high and unacceptable. There had been no attempts to use technology to bring down the noise levels.'* (Haringey resident)
- 'The Wireless festival since it has been in Finsbury park, the very loud thumping repetitive bass music that this event contains and the abusive racist lyrics / language that occurs from artists / DJs at this event.... .' (Haringey resident)
- *'Wireless 2015 Noise seemed much louder than for previous concerts - on Endymion road I couldn't hear my own TV over it. It is a disturbance not just on the days of the event but beforehand and afterwards. And this time on two consecutive weekends. I don't think it's acceptable.... .'* (Haringey resident)
- *'There needs to be a lot more effort on noise control.'* (Islington resident)
- *'Its too noisy for too long, its all day and all weekend.'* (Haringey resident)



WHAT DIDN'T WORK WELL – WIRELESS (2)

○ **Poor security**

- *'Wireless 2015- terrible security, park badly damaged, attracted terrible clientele. Made me feel unsafe in my own home. Drastically under estimated number of people and potential trouble.'* (Hackney resident)
- *'The security was lame at best, demonstrated by the crowds storming the event. Security did nothing to stop a festival goer from opening the gates to a crowd of people. It was simply out of control. I think the security were poorly trained and inexperienced.'* (Haringey resident)
- *'Security of the event was appalling, I saw security staff sitting down and doing nothing. The event organisers and security staff owe it to everyone to create a safe environment.....for those who have bought tickets, those living in the area and those trying to gatecrash the event. There should have been more security staff patrolling around the perimeter fence to stop people climbing over.* (Haringey resident)
- *'There is no security presence in the spill over to local streets.'* (Haringey resident)
- *'I was told by a few of the security guards/stewards that there had been attempts to push/pull them off the bikes for the bikes to be hi-jacked (mostly during the evenings). They also told me that they had never been as scared in their work as at this particular weekend, having had blades pulled out on them and that there were far fewer police on duty than previous years, apparently because 'Wireless' wanted to keep the policing cost down.* (Islington resident)
- *'The security was hopeless.'* (Hackney resident)



WHAT DIDN'T WORK WELL – WIRELESS (3)

○ ASB/ lower level criminal activity

- *'Wireless - noisy disruptive and very dangerous - it attracted a crowd of lawless thugs who tried to force their way in and who present a significant danger to other park users local people and property.... .'* (Haringey resident)
- 'Wireless is fast becoming a dread for us each year it's getting more violent and more disruptive each year events like that should be held in a field in the middle if no where not in a well used public park. (Haringey Resident)
- 'The Wireless festival resulted in scores of underage drinkers in the area.. (Islington resident)
- 'There was drug paraphernalia in the surrounding streets. (Haringey resident)
- 'People were openly drug dealing in the grass space between the hoarding and the perimeter fence.' (Hackney resident)
- '.... the lawlessness around the park - there is footage on Youtube of an unruly mob trying to break in; travelling along Seven Sisters Rd several hours after curfew it was like the wild west.' (Haringey resident)
- Personally witnessed a hoard of people trying to scale the barriers. Saw video clip of this which was actually worse than I thought- i.e., male with a knife, security guards and police massively outnumbered, violence used, one girl seriously injured. (Haringey resident)
- 'The attendees came out at night when the event is finished but don't always go home. They wander the area making a lot of noise and continue drinking.' (Hackney resident)



WHAT DIDN'T WORK WELL – WIRELESS (4)

○ Takes up too much of the park

- *'Wireless - outside of the area where fenced-off cycle track was provided, the behaviour and driving standards of contractors was generally very poor. Speeding and hazardous driving was endemic.'* (Haringey resident)
- *'The Wireless "festival" does not work well. It takes up too much of the park with much of the enclosed space given over to catering. The event has now become notorious for public disorder, public nuisance, damaging a Grade II listed park, anti-social behaviour, poor or non-existent egress management.....'* (Hackney resident)

○for too long

- *'The set up and take down are also very noisy, starting early and going on until late in the night. Generally I would say this event causes at least 3 weeks of severe disruption to me.'* (Haringey resident)
- *'Wireless 2015: large sections of the park were sectioned off for almost 27 days. This created inconvenience as the park could no longer be easily used as a safe, car-free cut through for cyclists... Whilst the music of the concert did not bother me hugely, I was bothered by the park being severely restricted for 27 days, with a large, forbidding steel fence, just for the sake of 4 days of music. This is completely out of proportion.'* (Haringey resident)
- *'Wireless Festival - Far too noisy, excluded me and my family from a large section of the park for almost 3 weeks over the hottest part of the summer... .'* (Haringey resident)
- *'Wireless Festival caused myself and many people I know to avoid using the park for almost a month, while the barriers and putting up, taking down, were in place. It made the park feel more like a hostile environment than the haven which is usually is to so many people living locally who do not have outside space they can use where they live. Such disruption cannot be justified.'* (Hackney resident)



WHAT DIDN'T WORK WELL – WIRELESS (5)

- **Too large for the park... especially one located in a residential area**
 - *'Wireless festival - far too many people and their transport packed into a small and already densely populated area. Locals cannot use the park while festival is on. Noise too loud. Park left in bad state.'* (Haringey resident).
 - *'The park is just not equipped for this scale of event.'* (Haringey resident)
 - *'The Wireless festival is too big for Finsbury Park.'* (Haringey resident)
 - *'For me, a resident very near to the park, the noise wasn't the key problem. It was the sheer number of people in and around the station for the whole weekend and the litter, smashed glass, antisocial behaviour and mess that they brought with them. There was a real sense that this area just isn't up to coping with the sheer numbers involved.'* (Haringey resident).
 - *'My main issue with Wireless is the size of it in comparison to the park. It is too big and it's not controlled. The other events in the park have been very different. Even though parts of the park have been shut of it has been a minor irritation rather than a terrifying experience.'* (Haringey resident)
- **Disruption to local residents...**
 - *'None of the events are successful for the residents who have to endure the inconvenience of crowds, litter, noise and travel disruption, and including at the recent Wireless event, unpublicised fireworks for which I was unable to prepare my pets for.'* (Haringey resident)
 - *'Wireless are too large, too unmanageable, too noisy and cause considerable disruption to park users and the local community.'* (Haringey resident)



WHAT DIDN'T WORK WELL – WIRELESS (6)

○ On site vehicles (safety, speeding)

- *'I was nearly hit by a Live Nation buggy at one point. The two men driving it can round a blind bend at speed. The area by the basketball courts was also dangerous, with blacked out SUV's driving up and down that road at speed. They paid no attention to the 15 MPH limit and the people monitoring that area did nothing about it.'* (Haringey resident)
- *'HGVs in the park are dangerous for cyclists and pedestrians, and cause traffic problems on Endymion and surrounding roads without warning.'* (Haringey resident)
- *'The quad bikes used by 'security' were not sticking to the 10mph limit although I was assured by several, that they had been told the bikes were fixed at a max of 10mph.'* (Islington resident)

○ Not enough toilet facilities

- *'..... not enough toilets at wireless event so hundreds of people peeing against the sides- I was there, I saw them- people are paying a lot of money and twice as many portaloos should be provided so that people don't need to queue I had 4 trips to the loo whilst there and probably spent about 45mins or more in total in queues-as I was only there for 5hour max out of my £70 ticket cost- that was about £15 worth of time. No excuse.'* (Haringey resident)
- *'The Wireless festival was poorly organised. It resulted in a lot of people breaking into our private gardens and urinating on them without any wardens to stop them and to point them towards the location of the loos.'* (Hackney resident)



WHAT DIDN'T WORK WELL – WIRELESS (7)

○ **Damage to park / State in which the park was returned**

- *'I regularly exercise in the park and the level of litter remaining (fragments of glass, cigarette butts etc) is unacceptable and a danger to local residents that wish to use the park throughout the year.'* (Haringey resident)
- *'The grass was ruined.'* (Haringey resident)
- *'The main problem is the failure to clean up properly. There is still broken glass all over the festival location and I still have to pick bits up before sitting down. It used to be somewhere kids could run around barefoot and sit down for a picnic safely.'* (Haringey resident)
- *'Couldn't walk the dog or take the kids onto the grassland for weeks due to 1) the smell of urine that pervaded for a very long time and 2) the "clean up" entailed a mower going across the grass shredding beer glasses so that the actual grassland was full of shards of plastic for months.'* (Haringey resident)
- *'The festival was detrimental to the park in all aspects. I have seen many photos and I am horrified at the unnecessary harm to trees and the open grass areas that was caused.'* (Haringey resident)

○ **Impact on park users (groups)**

- *'I felt sorry for the Parkrun community - about 200 runners who use the park every Saturday morning. I believe they had to cancel their event for 3 consecutive weekends. It would be good if there was a way to allow Parkrunning to continue.'* (Haringey resident)



WHAT DIDN'T WORK WELL — WIRELESS (8)

○ Impact on local transport

- *'The tube station was unusable all weekend.'* (Haringey resident)
- *'...the effect on the local infrastructure. The traffic was terrible in the entire surrounding area on event days, buses were diverted.'* (Haringey resident)

○ Parking / traffic management

- *'There were people parked up in my street overnight sleeping in cars and others who had clearly stayed out all night.'* (Hackney resident)
- *'It caused major disruption to the local traffic in the area.'* (Islington resident)
- *'... The Wireless festival produced ridiculous traffic jams in the area with car horns tooting in blocked side roads up until 1am.'* (Islington resident)
- *'... on one night there were traffic jams until the early hours, closed roads, people wandering the streets not knowing how to get home as the tubes had stopped. I had to help two teenage girls who had travelled here from Manchester find a way of getting back to their hotel in Stratford.'*
- *'Shutting the roads after Wireless was a disgrace. None of the stewards were familiar with the area and could tell us how to get from one side of the park to the other, where I live, in a car. I am 6 months pregnant and was told to park (where, exactly?) and walk. They knew the names of none of the main roads in the area, including Stroud Green Road or Fonthill Road. It took me over an hour to complete what should have been a 3 minute drive.'* (Islington resident)
- *'Hackney parking restrictions not in force for event days for Wireless festival. I am disabled resident and disabled bay outside my home and one across the road in continual use as soon as I left home. There was nowhere near to park and as I cannot walk any distance my partner had to take my car down the road to park when I returned home and collect it for me to go out the next time.'* (Hackney resident)

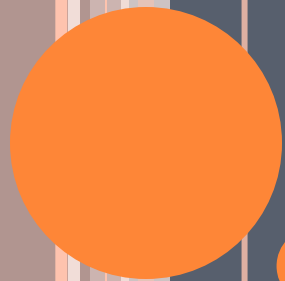


WHAT DIDN'T WORK WELL – WIRELESS (9)

○ **Accessibility of helpline /support / noise team**

- *'I tried to phone the onsite number, but it was not working. Complained to Council on both occasions, but the out of hours number is someone on the end of a phone somewhere else in the country who had never even heard of Finsbury Park.'* (Haringey resident)
- *'Complaints since I am a Hackney resident I am unable to complain to Haringey about any of the noise or issues that affect me during this or any other event. Hackney are unable to take complaints as the festival is held by Haringey the events complaints line was a single person with a mobile phone who sometimes did answer and other times did not. We were also refused reference numbers so there is no way to follow up any of the complaints moving forward.'* (Hackney resident)
- *'Poor response form help-line despite previous nights call.* (Haringey resident)





SUGGESTIONS FOR IMPROVEMENT

OPTIONS TO IMPROVE FUTURE EVENTS

- 192 (87%) respondents chose to respond – indication of depth of wanting to engage to improve future events
- That being said, a fair proportion of these suggestions were ‘*to hold no large scale future events*’



OPTIONS FOR IMPROVEMENT – DO NOT HOLD LARGE EVENTS

- **Don't hold large events in the park – relocate (multiple responses)**
 - *'They should be relocated in the centre of London and not in a local park where they spoil the use of the park by its many regular users.'* (Haringey resident)
 - *'Hold them in Hyde Park not in a local neighbourhood park which is needed for local people who need it more.'* (Haringey resident)
 - *'Do not hold such events in Finsbury Park. It is not the appropriate location for mass music events. There are other locations - sports and entertainment stadia in particular which are suitable - they are designed for such activities and have all the facilities in place, and cause minimal if any disruption to local communities such as ours in Haringay.... .'* (Haringey resident)
 - *'Stop having them. They are horribly disruptive for local residents and increasingly intimidating.'* (Haringey resident)
 - *'I do not want to see any more large events such as the Wireless Festival in Finsbury Park.'* (Haringey resident)



OPTIONS FOR IMPROVEMENT – TIMING RESTRICTIONS FOR FUTURE EVENTS

- **Quicker set-up and take down**
 - *'Quicker set up and take down of major events should be demanded from organisers.'* (Haringey resident)
 - *'..... set up/take down should not take up any weekend time.'* (Haringey resident)
 - *'Strict future enforcement build up and take down time - finding minimum possible.'* (Haringey resident)
- **Restrict duration of future events**
 - *'Events should not be on Sunday nights - I don't mind Friday and Saturday but children have school on Monday and they couldn't sleep for 2 Sunday's as it went on till 10.30pm.'* (Hackney resident)
 - *'Events should be restricted to one-weekend only.'* (Haringey resident)
 - *'Events not to last longer than 2 days (it's unreasonable to expect residents to put up with such noise levels for any longer than this) music events to be either afternoon events, or evening events, but not both... .'* (Haringey resident)
 - *'Maximum of two nights for an event.'* (Haringey resident)
 - *'They should never be more than 2 consecutive days, and one weekend day should always be event-free..'* (Haringey resident)
- **Restrict times at which future events can perform**
 - *'Only have events that last for one day, not a whole weekend. No events midweek. Events should stop around 9.30pm to allow local traffic and other disruption to die down before 11pm, and to allow festival-goers to get home ok... .'* (Haringey resident)
 - *'Pop concerts should be limited to two days maximum and not start before 5pm on Fridays and mid-day on Saturdays including sound checks. Concerts must finish by 9pm on Sundays.'* (Haringey resident)



OPTIONS FOR IMPROVEMENT

IMPROVED SECURITY, POLICING & STEWARDING

- **Improved security and policing**
 - *'More policing (not provided by the Met but by the company organising the music gig).'* (Islington resident)
 - *'Better policing of the park in the lead up to events, so no impromptu "concerts" take place. It should be anticipated that there will be a lot of interest in the park leading up to an event, and if the police don't care/are too busy then the event organisers should pay for security.'* (Islington resident)
 - *'... Larger police presence.'* Hackney resident)
 - *'Way more security staff needed no control over crowds. Way more policing needed, it was clear there was a lot of criminal activity on going.'* (Hackney resident)
- **Improved management of crowds entering and leaving the park**
 - *'People leaving the events is an issue when they disrupt local residents late at night by cutting through local estates making noise, urinating and generally adopting ASB. Crowd management needs reviewing... '* (Islington resident)
 - *'... event organisers to pay for security/policing of the area until the majority of the crowd has dispersed. Organise dispersal similar to that of match day security at the Emirates.'* (Islington resident)
- **Improved stewarding**
 - *'...a much stronger police presence is needed and stewards should be familiar with the area and have a large number of route maps to handout to drivers on the night. Stop the festival goers walking in the roads.'* (Islington resident)



OPTIONS FOR IMPROVEMENT – NOISE RESTRICTIONS

- **Improved arrangements to monitor and reduce noise**
 - *‘As this is densely packed residential area, the legal noise limit should be lowered, especially on days when people are likely to want to spend time quietly in their gardens.’ (Haringey resident)*
 - *‘.... the noise level to be reduced (currently the bass reverberates throughout the flat, even with all doors and windows closed, and it is impossible to use the garden – and yet apparently this is within the council noise limits).’ (Haringey resident)*
 - *‘.... Wireless this summer was extremely loud - sound checks take no account of wind direction. Usually music levels are fine - Wireless levels were unacceptable.’ (Haringey resident)*
- **Improved transparency about noise levels**
 - *‘Publication of sound levels from sound monitoring (and acceptable / target levels) on notice boards in the park (and web site). This might enable informed discussion about noise to be had in planning for future events.’ (Haringey resident)*



OPTIONS FOR IMPROVEMENT

SCALE OF FUTURE EVENTS

- **Reduce maximum capacity for larger events**
 - *'Events should be single stage limited to 30,000 and contained within an agreed demarcated area.... '* (Hackney resident)
 - *'Limited to single days with a much smaller footprint of less than 20,000 people. Only held on a max of three occasions a year.'* (Hackney resident)
- **Hold more smaller events**
 - *'I am happy for there to be a lot of small scale events, but the large ones ruin the park, take too much of the park for too long, ruin my life for the duration of the concert... '* (Haringey resident)
 - *'Only allow small, short duration events which will attract local people.'* (Hackney resident)
- **Fewer large events**
 - *'I disagree with many that no events should take place in Finsbury Park at all. I know it is an income generation issue and the Council must make use of as many assets as possible to raise revenue. However, I feel that the event policy should be revised to decrease the number of events, especially very large events such as Wireless..... Large events cordon off a portion of the park making it unwelcoming and visibility jarring. Additionally the promoters have to wrap Stroud Green School gates and railings in plastic so that rubbish and urine don't get into the schools. This is not what I want for my neighbourhood. Please promote our park for events which have a lower impact on the park and users but can still generate income.'* (Haringey resident)



OPTIONS FOR IMPROVEMENT – IMPROVED ACCESSIBILITY / CONSULTATION

○ **More information about park events**

- *'I also think that the council should have warned the local residents ahead of the summer season, by telling us the date(s) of all events in the park that would mean parts of the park normally open to the public would be temporarily closed, and give a phone number of someone to contact should they have any questions. It's just about transparency and treating residents like adults!'* (Haringey resident)
- *'Sufficient publicity and notification to park users and local residents.'* (Haringey resident)
- *'Better publicity of what is on, as we only get to hear about the dreaded wireless.'* (Haringey resident)

○ **More notice to local residents**

- *'At least two months notice to local residents of any events to be held in the park via post to the homes. Over the last two years I have not received a single notice through my door about any events happening in the park.'* (Hackney resident)
- *'We book for concerts a year in advance and for the theatre months in advance. The Haringey website rarely if ever gives much advance warning at all. If these events are to be indicted upon us a really good system of advance warning is required.'* (Hackney resident)

○ **.....with Hackney residents**

- *'More consultation with Hackney residents, We feel left out in the cold.'* (Hackney resident)

○ **Improved in-event support**

- *'.....when an event is taking place, the Council should have appropriate staffing in place in order to listen to and deal with complaints and there should be sufficient policing in place to ensure the safety of event goers and local residents. This is currently not being done..'*



OPTIONS FOR IMPROVEMENT – EVENTS INCOME

○ Improved transparency - income

- *'Publication of amount of income generated from events and how it is spent in Finsbury Park.'* (Haringey resident)
- *'Revenue generated reinvested into park in transparent and consultative way.'* (Haringey resident)
- *'It should be made clear to all about how much money is raised from each event, and how that money will be spent - in particular, how much will be spent making the park a nicer place to be - and how much will be spent on cleaning up.'* (Haringey resident)
- *'Make the accounts for such events public and transparent - how much of the money from Wireless went to restoring the damage in the park and improving facilities.'* (Islington resident)
- *'...transparency of money receive by the council and profits thereof. Where any money is spent. Information on penalties for promoters failure to meet contract times etc'* (Haringey resident)
- *'There may be greater acceptance of the use of the park for the various events if it was clear that all money generated was reinvested into the park. If the events are simply a revenue generating exercise for the council in general, then I do not believe the disruption and reduced access in anyway are justifiable.'* (Islington resident)

○ Need to be convinced that income is sufficient from events to justify

- *'If there was any evidence that the costs of these events did not fall on council costs the people may be more convinced. However there is no evidence that the Council obtains a commercial income or has a contract that requires the events to fix their damage or that income is reinvested back into the park.'* (Haringey resident)
- *'Money from the events should be used to make improvements and these should be advertised so that local residents can better understand what the benefits are.'* (Haringey resident)
- *'MOST importantly, the income from these huge events MUST be put back into our park, it doesn't seem to be at the moment and the park is suffering badly for it.'* (Haringey resident)



OPTIONS FOR IMPROVEMENT – TRANSPORT

○ Improve parking restrictions

- *'Implement parking restrictions to protect residents parking.'* (Haringey resident)
- *'If residents' parking zones are to be brought into force over weekends for events then signage needs to be put in place and proper enforcement should take place.'* (Haringey resident)

○ Tube access

- *'Finsbury Park station too over crowded.'* (Haringey resident)
- *'The wireless festival was a fiasco - visitors could not get to me by public transport for 3/4 days. It was ludicrous.'* (Haringey)

○ Local road restrictions

- *'Don't close Seven sisters road, allow traffic management gates to be open, keep same parking restrictions as for other events such as football matches. Ban cars from parking, make public transport part of ticket/organisers conditions.'* (Hackney resident)

○ Maintain cycle path

- *'The cycle route through the park should be maintained along its full length.'* (Haringey resident)

○ Organised transport arrangements

- *'Not allowing large organised transport i.e. coaches to use local roads as pick up points- house windows open during summer mean lots of noise with people hanging around waiting for their transport.'* (Hackney resident)



OPTIONS FOR IMPROVEMENT – MINIMISE PARK IMPACT - SUSTAINABILITY

- **Improved clean up post event...**
 - ‘Considerable damage was done to the park an important resource for communities, fencing was down and damaged, trees were harmed. The park is still not in a good state after Wireless. This is unacceptable..’ (Haringey resident)
- **Improved clean up during event...**
 - ‘.....start the cleaning up process immediately and have people cleaning the park during the night. It is unsightly to walk through the park the morning after and see all the debris left behind.’ (Haringey resident)
 - ‘More investment in cleaning up during events and cleaning up and restoration after events, not just in Finsbury Park itself but in every street between all Station exits and Finsbury Park.’ (Haringey resident)
- **Temporary rubbish bins**
 - ‘...with only one litter bin nearby, [event attendees] used our bins. The following week was 'green' only collection and many bins were overflowing by the following week. Could I suggest that more temporary litter bins be placed around the area and that the dustbin collection to also include the 'normal' rubbish bin regardless of whether it's due that week or not.’ (Haringey resident)
- **Ban glass containers within the park**
 - ‘... ban glass bottles and glasses - I have found literally handfuls of broken glass shards all over the grassy areas where kids play football and people sunbathe when the events happen the wooden fences within the park are closed for a long time either side of the event.... .’ (Haringey resident)
- **More toilet provision outside the park**
 - ‘Should probably have more urinals outside the enclosures though.’ (Hackney resident)



OPTIONS FOR IMPROVEMENT – COORDINATION WITH OTHER EVENTS

○ **With events at Emirates stadium**

- *'How much co-ordination is there about avoiding having events at the Emirates Stadium as well as in Finsbury Park? I am not aware of any such conflicts but is this luck or good management? If the former then a good management system with Islington is needed!'* (Hackney resident)
- *'Make sure Finsbury Park events don't happen too close to Emirates events - the local disruption and congestion from those is sometimes as bad as those from F Park events. Having events two weekends in a row from either venue would be too much.'* (Islington resident)

○ **With other local events**

- *'I attended a concert of baroque music and spoken word in a church in Stroud Green which was the highlight of the Stroud Green festival on the same evening as a Finsbury Park event, and it was swamped by waves of sound coming from Finsbury Park. Completely unacceptable. This just highlights how insensitive and inappropriate the holding of such events in the Park is.'* (Haringey resident)



OPTIONS FOR IMPROVEMENT

LOCAL BUSINESS INCLUSION

- **Affects local business..... Additional costs**
 - ‘Dramatically affects our business. Less customers travel to Finsbury Park. I need more security at the front door which costs us money. So wireless costs....(us).... money (many thousands of pounds) We had no assistance from marshals to patrol the exterior of our building.’ (Local Business)
- **More support local traders – food venues concessions**
 - ‘It would be good if the surrounding area were also encouraged to participate, so local businesses could also benefit from the visitors.’ (Haringey resident)



OPTIONS FOR IMPROVEMENT

COMMUNITY INCLUSION

○ Discounted tickets for local residents

- *'I think cheap tickets should be offered to us local residents affected by events- otherwise I think a good job is done as well as the profits get put back into the parks.'* (Haringey resident)
- *'Introduce a ticket scheme for local residents.'* (Hackney resident)

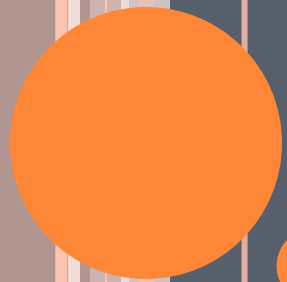
○ Widen range of events on offer

- *'Try a series of evening concerts throughout a week with a varied bill to allow more people to participate, rather than a minority.'* (Haringey resident)

○ Include residents in the event...

- *'..... more [events] aimed at local people, with local people getting opportunities like selling the food and drink- Wireless was just a nightmare imposed onto us for the benefit of people from elsewhere, without the local community seeing any benefit.'* (Haringey resident)
- *'Wireless 2015: I think as borough if you are going to allow such a large scale festival to happen you need to ensure that locals are allowed to be involved. One idea would be to work with the promoter and allow local teenagers/young adults to work in exchange of free tickets to the event. Or to give a limited of number of tickets away to people that wouldn't necessarily be able to afford such high ticket prices.'* (Haringey resident)





OTHER ISSUES

OTHER ISSUES – FINSBURY PARK AS LOCAL RESOURCE

- Finsbury Park is a precious local resource
 - *‘The Park was given into Haringey's care by the GLC - please care for it - it was a Park for Finsbury - for the benefit of all our lungs... Haringey has successfully applied for Lottery money to develop the Park, please do not trash all that.’* (Haringey resident)



CONCERNS ABOUT GENERAL STATE OF PARK (VOLUNTEER OPPORTUNITIES)

- *'Finsbury Park needs looking after. Its feeling a bit lawless and litter ridden at the moment. I think there needs to be a better 'park keeper' presence in the park in order to guide and help the park users. The litter situation is also a bit out of control at the moment and needs to be addressed. Happy to organise volunteers to do this.'* (Haringey resident)
- *'The wooden fence that surrounds the park is regularly being broken in places and gaps keep being made in the fence, recently metal gates have been installed near the manager's office and by the railway bridge entrance to the park off Oxford road, n4, it would be more effective to have a metal fence around the park. The park is having graffiti on bins and benches etc which is not getting cleaned off which is affecting the look of the park. Volunteer cleaners would help keep the park cleaner.'* (Haringey resident)
- *'Finsbury Park could do with an overall clean up. The roads and paths could all do with relaying. In the summer there's a lot of rubbish left by the public. The drainage could also be improved: the section by Seven Sister Road where there's a gate and Traffic Light Crossing (near Finsbury Park Tube and Liddl) gets flooded every time there's heavy rain.'* (Haringey resident)
- *'It appears that the money Haringey makes from these events isn't re-invested back into the park. The rubbish bins are often overflowing, the park never seems to be cleaned, like Clissold Park in Hackney. We haven't had flowers in the flower beds for years. Re-invest some of your money into the park, make it a clean, happy environment for your local tax-payers?'* (Islington resident)
- *'I would like more money going back to the park. I have lived backing the parkland walk for 35 years. The park looked very nice years ago, looks neglected now.'* (Haringey resident)



BALANCE COMMUNITY AND INDIVIDUAL NEEDS

- *'Give us back our park!'* (Haringey resident)
- *'I love the fact that events happen in Finsbury Park. I love to hear the music from my balcony as I like the thought of people in the open air enjoying themselves.'* (Haringey resident)
- *'In a diverse area such as ours, there's inevitably going to be people who want the park quiet, all for themselves. But inevitably there are also going to be people who enjoy outdoor events and what better alternatives are there in a dense city such as ours? The consultation process needs to factor these diverse interests in and find a way of making the events workable. I recognise that it's not all about meeting my person needs, but finding a balance of meeting the needs of a very diverse community.'* (Haringey resident)

